

Multi-Sector Service Accountability Agreements

Ontario Health

2023-2024 - Schedule F: Declaration of Compliance

DECLARATION OF COMPLIANCE

To: The Board of Directors of Ontario Health – Toronto
Attn: Board Chair.

From: The Board of Directors (the “Board”) of the Yee Hong Centre for Geriatric Care
(the “HSP”)

Date: June 12, 2024

Re: April 1, 2023 – March 31, 2024 (the “Applicable Period”)

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between Ontario Health and the HSP effective April 1, 2023.

The Board has authorized me, by resolution dated June 11, 2024, to declare to you as follows:

After making inquiries of San Ng, the Chief Executive Officer, and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board’s knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the “MSAA”) in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices; and,
- (ii) the *Connecting Care Act, 2019*.



Anthony Chang, Board Chair

Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

- a) Ontario Health – Toronto: Day Services Hour of Care is unmet and below standard

Explanation – Human Resource is a common challenge of Community Support Services Sector. Management is working closely with Human Resource Department to speed up recruitment process.